

May 4, 2020

To whom it may concern:

This letter confirms that A-LIGN and A-LIGN ASSURANCE has completed a Type 1 AT-C 105 and AT-C 205 HIPAA/HITECH examination of OnSolve, LLC's (the "Company's"), MIR3 and Send Word Now (SWN) Application and Infrastructure Services System at the Ormond Beach, Florida; San Diego, California; Albany, New York, Atlanta, Georgia and Boston, Massachusetts locations.

The scope of the Type 1 HIPAA/HITECH examination performed by A-LIGN ASSURANCE included essential elements of the Health Insurance Portability and Accountability Act Security Rule of 2003 ("HIPAA") regarding the Administrative Safeguards, Physical Safeguards, Technical Safeguards, and Organizational Requirements, and the Health Information Technology for Economic and Clinical Health Act ("HITECH") regarding Breach Notification.

The examination of management's assertions as included in the "Report of Management on Controls" was conducted in accordance with the attestation standards established by the AICPA, and was performed to determine if the written assertion by management fairly presents the Company's environment related to the health information security program governing the MIR3 and Send Word Now (SWN) Application and Infrastructure services system in all material respects, and based upon criteria stated by the AICPA.

As of the date of this letter, all testing procedures related to the Company's MIR3 and Send Word Now (SWN) Application and Infrastructure services system are complete. Based on our examination we have obtained reasonable assurance, in all material respects, that (1) the description was fairly presented based on the description criteria, and (2) the controls were suitably designed to meet the in-scope HIPAA/HITECH requirements as of May 1, 2020.

Please don't hesitate to contact me if you have any questions.

Regards,



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